

# Attention

## Physicians Medical Center Carraway

# Employees!

Representatives of the following state and local service agencies will be meeting with us to provide an orientation and to answer your questions regarding programs, services, and benefits offered; eligibility requirements; and application procedures.

### Office of Workforce Development

#### Jefferson County Career Center

- Unemployment Compensation Benefits
- Employment Referrals, Re-employment Workshops, etc.
- Workforce Investment Act (WIA) funded Services

Education & Training Program Assistance , Resource Room Services, Relocation Assistance, etc.

### U.S. DOL Employee Benefits Security Administration (EBSA)

#### Alabama Dept. of Public Health-All Kids Program

We feel that the information available in this meeting will be beneficial to you in your search for employment and training opportunities. If at all possible, please make plans to attend one of the following scheduled meetings:

**Thursday, November 6th, 2008**

**10:00 a.m. until 11:30 a.m.**

**Or**

**2:00 p.m. until 3:30 p.m.**

Meeting will be held at

**Jefferson State Community College Campus**

**Fitzgerald Student Center**

**Room 400**

**2601 Carson Road, Birmingham, Alabama 35215**

*Programs*

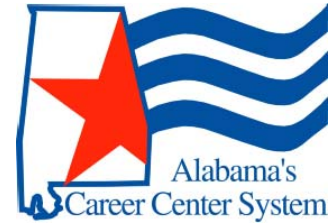


*Benefits*

*Training*



*Assistance*



# Attention

# Physicians Medical Center Employees!

We are coordinating with the State Dislocated Worker Unit's Rapid Response Team to organize group employee meetings to discuss information about programs services and benefits that might be available from various Federal, State and local service agencies to assist you following your job loss in the bankruptcy closing. Examples of the agencies and programs are as follows:

## Office of Workforce Development Jefferson County Career Center

- Unemployment Compensation Benefits
- Employment Referrals, Re-employment Workshops, etc.
- Workforce Investment Act (WIA) Services

Education & Training Program Assistance , Resource Room Services, Relocation Assistance, etc.

## U.S. DOL Employee Benefits Security Administration (EBSA)

Pension and Health Care Benefit Questions/Issues

## Alabama Dept. of Public Health-All Kids Program

Children's Health Insurance

You will be contacted by mail when the meeting locations and times are announced. Please make sure Physician's Medical Center has your correct address. In the meantime you may want to call them at:

Call  
**1-800-562-4916**



# ATTENTION

## IMPORTANT INFORMATION REGARDING UNEMPLOYMENT COMPENSATION

The Department of Industrial Relations has **two** convenient ways to file a new claim or reopen an existing claim for Unemployment Compensation Benefits. You may file your claim through the Internet or by calling a toll free telephone number.

### FILE THROUGH THE INTERNET

To file a claim for unemployment benefits you may log on to the DIR website at [www.dir.alabama.gov](http://www.dir.alabama.gov). To access this site you need Internet Explorer, version 5.5 or above. Internet claims can be filed **any time between 12:00am Sunday and 5:00pm Friday**. The internet site is not available after 5:00pm Friday and all day Saturday due to routine maintenance. If you experience difficulties while filing through the Internet, disconnect and call **1-866-234-5382** during normal business hours for assistance in filing your claim.

**Please Note: We are unable to accept claims through the Internet under the following conditions. If any of these apply to you, call 1-866-234-5382 during normal business hours for assistance in filing your claim:**

- ◆ Employment outside of Alabama in the past 18 months
- ◆ Claim against a state other than Alabama in the past 12 months
- ◆ Work as a merchant seaman in the past 18 months
- ◆ Work for the Federal government in the past 18 months
- ◆ Current residence outside the United States of America

### CALL TOLL FREE

To file a claim for unemployment benefits you may call **1-866-234-5382** between the normal business hours of **7:00am and 5:00pm Monday through Friday**. If you receive a busy signal, please try again later.

### INFORMATION NEEDED TO FILE A CLAIM

**To file a claim for Unemployment Compensation, please have the following available:**

- ◆ Social Security Number
- ◆ Driver's License/ Non-Driver's ID
- ◆ Alien Registration, if non US Citizen
- ◆ Name, address and phone number of last two employers
- ◆ Your bank routing and account numbers from your personal check if you would like direct deposit

### QUESTIONS OR PROBLEMS AFTER YOU FILE A CLAIM

If you should have questions or experience a problem regarding your claim, you may call **1-800-361-4524** Monday through Friday between 7:00am and 5:00pm to reach an Unemployment Compensation Call Center for assistance.

### TEXT TELEPHONE FOR HEARING AND SPEECH IMPAIRED

Deaf, Hard of Hearing and Speech Impaired can reach an Unemployment Compensation Call Center by **TTY/TDD**, at **1-800-499-2035** Monday through Friday between 7:00am and 5:00pm.

OFFICE OF WORKFORCE DEVELOPMENT  
State Dislocated Worker Unit - Rapid Response Section  
1-800-562-4916 (toll free)  
**STATE & LOCAL SERVICE AGENCY LISTING**  
**For**  
**JEFFERSON COUNTY**

I. **UNEMPLOYMENT COMPENSATION CLAIMS & EXTENDED BENEFIT PAYMENTS UNDER TRADE READJUSTMENT ASSISTANCE (TRA)**

**FILE THROUGH INTERNET: [www.dir.alabama.gov](http://www.dir.alabama.gov) (any time between 12:00am Sunday and 5:00pm Friday)**

**OR**

**FILE BY TELEPHONE (TOLL FREE - Monday-Friday 7:00 am-5:00 pm)**

**FILE CLAIM ONLY**

**INQUIRY/QUESTIONS**

**1-866-2 FILE UC**

**1-800-361-4524**

**(1-866-234-5382)**

**Hearing Impaired (TTY/TDD)**

1-800-499-2035

**Assistance Available Monday-Friday 7:00am-5:00pm**

II. **BIRMINGHAM CAREER CENTER**

**ONLINE REGISTRATION FOR WORK SEARCH, REFERRAL TO JOB OPENINGS, JOB SEARCH WORKSHOPS, REFERRAL TO TRADE ADJUSTMENT ASSISTANCE (TAA) TRAINING.**

**Employment Service Division**

3440 Third Avenue South  
Birmingham, AL. 35222  
Telephone: 205-254-1300

821 Waterson Curve  
Trussville, Al 35173  
Telephone: 205-655-0395

Alabama Department of Industrial Relations Home Page Address: [www.joblink.alabama.gov](http://www.joblink.alabama.gov)

**WORKFORCE INVESTMENT ACT (WIA) PROGRAMS. (such as: occupational skills training, on-the-job training, relocation assistance, etc.)**

**Jefferson County Career Center (Center for Workforce Development)**

3420 Third Avenue South - Suite 100  
Birmingham, AL. 35222  
Telephone: 205-324-0061

Eligible Training Provider List: [www2.dir.state.al.us/alcrs/](http://www2.dir.state.al.us/alcrs/)

III. **PUBLIC ASSISTANCE: Food Stamps, Family Assistance Program, etc.**

## Department of Human Resources (DHR)

### Main Office

1321 - 5th Avenue, South  
P.O. Box 11926  
Birmingham, Alabama 35202-1926  
Telephone: 205-918-5100

11 West Oxmoor Road  
P.O. Box 455  
Birmingham, Alabama 35201-0455  
Telephone: 205-945-3700

### Food Stamp Program

Hill Building  
4500 - 5th Avenue, South  
Birmingham, Alabama 35222  
Telephone: 205-599-2900

### Bessemer Branch

1601 Carolina Avenue  
Bessemer, Alabama 35020-5899  
Telephone: 205-481-4600 DHR & Food Stamps

## IV. INFORMATION CONCERNING: Diet & Nutrition, Money Management, etc.

### Alabama Cooperative Extension Service

2121 Building, 8<sup>th</sup> Avenue North - Suite 1700  
Birmingham, Alabama 35203-2387  
Telephone: 205-325-5342  
Internet Web Site Address: <http://www.aces.edu/>

## V. EMERGENCY SHELTER, UTILITIES, FOOD, CLOTHING & MEDICAL ASSISTANCE FOR ELIGIBLE HOUSEHOLDS.

### Jefferson County Committee for Economic Opportunity (JCCEO)

300 8<sup>th</sup> Avenue West  
Birmingham, Alabama 35204-3039  
Telephone: (205) 327-7500

## VI. MEDICAL / HEALTH SERVICES

### Alabama Department of Public Health

#### County Health Departments

Central Health Center  
1400 Sixth Avenue South  
P.O. Box 2648  
Birmingham, Alabama 35202-2468  
Telephone: 205 933-9110

Note: Different Centers provide services for pregnant women, adults and children. Please call 205-933-9110 for information on which center to visit.

Bessemer Health Center  
2201 Arlington Avenue  
Bessemer, Alabama 35020  
Telephone: 205-424-6001

Northern Health Center  
2817 N. 30th Avenue  
Birmingham, Alabama 35207  
Telephone: 205-323-4548

Eastern Health Center  
5720 1st Avenue, South  
Birmingham, Alabama 35212  
Telephone: 205-591-5180

Western Health Center  
1700 Avenue E, Ensley  
Birmingham, Alabama 35218  
Telephone: 205-788-3321

Leeds Health Center  
210 Park Drive  
Leeds, Alabama 35094-1846  
Telephone: 205-699-2442

Morris Health Center  
586 Morris Majestic Road  
Morris, Alabama 35116-1246  
Telephone: 205-647-0572

Chris McNair Health Center  
1308 Tuscaloosa Ave., SW  
Birmingham Alabama 35211  
Telephone: 205-715-6121

\*Internet Web Site Address: [www.adph.org](http://www.adph.org)

## VII. MENTAL HEALTH COUNSELING SERVICES

**Alabama Department of Mental Health and Mental Retardation** Western Mental Health Center  
UAB Comprehensive Community Mental Health Center 1701 Avenue D, Ensley  
1632 Seventh Avenue, South Birmingham, Alabama 35218  
Birmingham, Alabama 35294-0018 Telephone: 205-788-7770  
Telephone: 205-934-4107

Eastside Mental Health Center, Inc.  
7612 First Avenue, North  
Birmingham, Alabama 35206  
Telephone: 205-836-7283

#### VIII. ASSISTANCE FOR INDIVIDUALS WITH DISABILITIES.

**Alabama Department of Rehabilitation Services** Also, contact agency under #2 for schedule  
236 Goodwin Crest Drive at that location.  
Homewood, AL. 35209  
Telephone: 205-290-4400  
Telephone: 800-671-6837  
Internet Web Site Address: [www.rehab.state.al.us](http://www.rehab.state.al.us)

#### IX. SERVICES FOR PEOPLE 60+ AND THEIR CAREGIVERS

Programs for senior citizens and their caregivers. Services include senior employment (ages 55+), legal assistance, benefits & Medicare counseling, medication assistance, meals on wheels, nutrition services, homemaker services, caregiver education and support, in-home care, and others. To reach you local area agency on aging, call 1-800-AGE-LINE (243-5463)

Alabama Department of Senior Services  
Office of Senior Citizens Services  
2601 Highland Avenue  
Birmingham, Alabama 35205  
Telephone: 205-325-1416

### OTHER AGENCY CONTACTS JEFFERSON COUNTY

#### ADULT EDUCATION PROGRAMS

Mr. Chris Gendle  
Jefferson State Community College  
2601 Carson Road  
Birmingham, Alabama 35215  
Telephone: 205-856-7955

Ms. Gwendolyn Ekundayo  
Lawson State Community College  
3060 Wilson Road, SW  
Birmingham, Alabama 35221  
Telephone: 205-929-6465

Internet Web Site Address: <http://www.alsde.edu/html/>

Official GED Testing Service Website: <http://www.acenet.edu/AM/Template.cfm?Section=Home>

#### LEGAL SERVICES CORPORATION

Internet Web Site Address for Alabama: <http://www.lawhelp.org/AL/>

Internet Web Site Address: <http://www.alsp.org/>

#### CONSUMER CREDIT COUNSELING SERVICE

1-800-388-2227 (toll free)

Consumer Credit Counseling Services (CCCS) are local, non-profit organizations affiliated with the National Foundation for Consumer Credit. They provide education and counseling to families and individuals on personal budgeting and the wise use of credit. CCCS's are supported with contributions from banks, consumer finance companies, credit unions, merchants and other community services. They are not lending institutions, charity organizations, or government programs. As a non-profit organization, CCCS makes its services available for free or a reasonable fee.

Internet Web Site Address: [www.nfcc.org](http://www.nfcc.org)

#### DEPARTMENT OF VETERANS AFFAIRS

Birmingham, Alabama 35203  
Telephone: 205-325-5005

Bessemer, Alabama 35020  
Telephone: 205-481-4117

Internet Web Site Address: <http://www.va.state.al.us/>

**ALABAMA MEDICAID AGENCY  
(SOBRA)**

1-800-362-1504 (toll free)

1-800-253-0799 (TTY) (For hearing and/or speech impaired individuals)

Internet Web Site Address: <http://www.medicaid.state.al.us/index.htm>

Online registration: [www.insurealabamamorg](http://www.insurealabamamorg)

Medicaid funds health care services for qualifying individuals. The agency offers a variety of programs for children, pregnant women, the disabled, and others who meet income and other requirements. For information on where to apply in your area, call the toll-free number listed above.

**ALL KIDS**

1-888-373-5437(KIDS)(toll free)

ALL Kids Web Site Address: [www.adph.org/allkids](http://www.adph.org/allkids)

Online registration: [www.insurealabama.org](http://www.insurealabama.org)

The ALL Kids program is a no-fee or limited fee comprehensive health insurance program for children under age 19.

Upon enrollment, it provides coverage for quality medical care including preventive dental and eye care.

**THE ALABAMA CHILD CARING PROGRAM FOR CHILDREN**

Alabama Child Caring Foundation  
936 - 19th Street South  
Birmingham, Alabama 35205  
Telephone: 205-989-5929 or  
1-800-726-2289 (toll free)

Online registration: [www.insurealabama.org](http://www.insurealabama.org)

The Child Caring Program is for children (*under age 19 only*) who are ineligible for health care coverage through a public health care program, such as Medicaid, and who have no private health insurance.

**SOCIAL SECURITY**

1-800-772-1213 (toll-free)

Social Security Home Page (Internet Web Site Address): [www.ssa.gov](http://www.ssa.gov)

Social Security Office Locator (Internet Web Site Address): <http://s3abaca.ssa.gov/pro/fo/fo-home.html>

**DEPARTMENT OF LABORS' (DOL) EMPLOYEE BENEFITS SECURITY ADMINISTRATION (EBSA)**

1-866-444-EBSA (3272)- toll free

Internet Web Site Address: [www.askebsa.dol.gov](http://www.askebsa.dol.gov)

elaws-Health Benefits Advisor: <http://www.dol.gov/elaws/ebsa/health/>

Callers will be automatically linked to the Regional office servicing the geographic area from which they are calling. Benefits Advisors will be available to respond to questions, assist workers in understanding their rights or obtaining a benefit, and assist employers in understanding and meeting their obligations under the law.

**Hearing and speech impaired individuals** may contact any of the telephone numbers listed above by calling the Alabama Relay Service at 1-800-548-2546 (TTY).

*Revised 10/17/08 rl*